

THE CARRELL CLINIC
9301 N. CENTRAL EXPRESSWAY #500
DALLAS, TX 75231
PHONE 214-220-2468
FAX 469-232-9738
WWW.WBCARRELLCLINIC.COM

WELCOME

Thank you for choosing the Carrell Clinic to take care of your medical treatment. Completing the enclosed new patient information packet prior to your appointment will help make the registration process more efficient. For your convenience, you can securely email or fax your completed paperwork to wbccmedrecords@wbcarrellclinic.com or 469-232-9738.

Please bring the following to your appointment:

- Driver's license or Photo Identification
- Insurance cards
- Any previous diagnostic testing such as x-rays, MRI, CT scans, EMG/Nerve Conduction Studies and/or previous operative reports and operative images. Please provide both images and written report where applicable. Please bring these items with you to the appointment. DO NOT MAIL OR DROP THEM OFF.
- It is the insured's responsibility to obtain any necessary information or referral from their insurance company before the appointment including any out of network benefits.

At the time of service you will be required to pay your co-pay or a percentage of your unpaid deductible. Contact your insurance company if you are unsure of these amounts.

If you have any questions or concerns, please do not hesitate to contact the clinic.

Thank You,

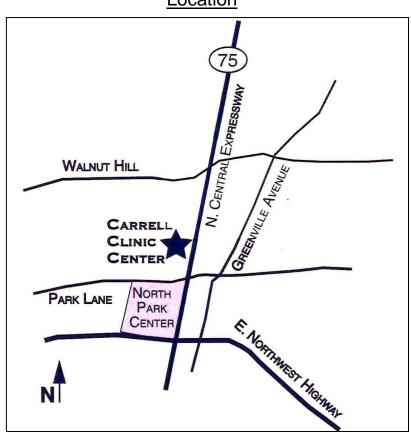
The Carrell Clinic Staff



THE CARRELL CLINIC

9301 N. CENTRAL EXPRESSWAY #500 DALLAS, TX 75231 PHONE 214-220-2468 FAX 469-232-9738 WWW.WBCARRELLCLINIC.COM

Location



Directions

Heading South on 75 North Central Expressway:

Exit Walnut Hill Lane, go through Walnut Hill intersection, stay on south bound service road for 0.3 miles turn right into parking lot of the five story white building.

Heading North on 75 North Central Expressway:

Exit Walnut Hill, U-turn, go on south bound service road for 0.3 miles turn right into parking lot of the five story white building.

The Carrell Clinic - Hours of Operation

Monday – Friday 8:30am – 5:30pm

THE CARRELL CLINIC	PHYSICIAN	YOU ARE SEEING T	TODAY:
PREFERRED PHARMACY:	PHAR.ADDRESS:	PI	HAR. PHONE#:
PATIENTS LAST NAME:	FIRST NAME:		MIDDLE INITIAL:
PREFERRED NAME:	MAIDEN NAME:		
DATE OF BIRTH:			
RACE: AMER.INDIAN ALASKA NATI DECLINE ETHINICITY: NOT HISPANIC/ LATINO	HISPANIC/ LATINO DECLINE	PACIFIC ISLANDER	R AFRICAN AMER. ASIAN OTHER
KOREAN POLISH F MARITAL STATUS: S M D W	PORTUGESE RUSSIAN SPANISH	VIETNAMESE DE PRIVERS LICENSE ST	GREEK HINDI ITALIAN JAPANESE CLINED OTHER N/A FATE AND #:
STREET ADDRESS:			
			COUNTRY:
*EMPLOYER:	OCCU	PATION:	
PHONE: HOME:	WORK: CE	LL:	PREFERRED :
FAX:	PAGER:	EMAIL:	
PREFERRED COMMUNICATION: DECLINE *EMERGENCY CONTACT:			HOME PHONE WORK PHONE TEXT
	FINANCIALLY RESPONS	IBLE PARTY	
LAST NAME:	FIRST NAME:		MIDDLE INITIAL:
DATE OF BIRTH: ADDRESS IF DIFFERENT FROM PATIEN	SOCIAL SECURITY #:		RELATION TO PATIENT:
ADDRESS II DITTERENT TROWFFATIEN	CITY:	STATE:	ZIP:
	IFORMATION (MUST HAVE INSU	RED DOB FOR CLA	
PRIMARY INSURANCE NAME:	CROLLI		
INSURED NAME:			S DOB:
SECONDARY INSURANCE NAME:			
POLICY NUMBER:	GROUI	P NUMBER:	
INSURED NAME:		INSURED ⁶	'S DOB:
ADDRESS:	CITY/STATE/ZIP:		
DEEEDDING DUVICIAN: LAST NAME:		EIDST NIAME	
ADDRESS:	CITY/STATE/ZIP:	TINST NAME	: <u> </u>
PRIMARY CARE PHYSICIAN: LAST NAM	ME:	FIRST NAME	::
ADDRESS:	CITY/STATE/ZIP:		
*REASON FOR VISIT (BODY PART):		RIGHT /LEFT *D.	ATE OF INJURY:
*WAS THIS AN ACCIDENT: Y N	ON THE JOB: Y N MOTOR	VEHICLE ACCIDENT	Γ: Y N DATE:
I hereby authorize W.B. Carrell clinic to furnish medical a guardian as necessary to facilitate my medical care or to that my private health information be restricted from di	recover expenses for services rendered by healti ssemination to any or all of the above. Ic to pay my obligation for medical and/or surgica as which are excluded based on a managed care of	other providers of medical s h care providers of the clinic al expenses. I understand tha	services, my insurance provider(s), and/or my spouse or LI understand that I have the right to specify, in writing at I am responsible for any charges which may be denied or
DOINT DATIENT NAME			
PRINT PATIENT NAME:			

HEALTH HISTORY FORM

NAME	DOB:	DATE:
The purpose of this form is to gather yo	our health history. Please be a	s thorough as possible:
Past Medical History		
□*NO MEDICAL PROBLEMS		
☐ Alzheimer's disease	□ Deafness	☐ Mitral Valve Prolapse
☐ Anemia	☐ Depressive Disorder	☐ Musculoskeletal Deformities, Congenital
□ Angina	☐ Diabetes Mellitus, Type I	□ Neuropathy
☐ Anxiety Disorder	☐ Diabetes Mellitus, Type II	☐ Organ Transplant Type:
☐ Asthma (daily medication)	□ Diabetic Neuropathy	☐ Other:
☐ Atrial Fibrillation	□ Emphysema	☐ Pacemaker
☐ Blindness	□ Epilepsy	☐ Panic Disorder
☐ Blood Clots/DVT	☐ Esophageal Reflux	☐ Parkinson's Disease
☐ Blood Transfusion	☐ Gallbladder Disease	□ Pneumonia
☐ Bronchitis	☐ Glaucoma	☐ Prostate Disease
☐ Cancer	☐ Gout (unsp)	☐ Pulmonary Disease
☐ Cellulitis	☐ Hay Fever	☐ Rheumatoid Arthritis
☐ Cerebral Palsy	☐ Head Injury	☐ Seizure
☐ Chronic Obstructive Pulmonary Disease (COPD)	☐ Heart Attack	☐ Sickle-Cell Trait
☐ Cirrhosis	☐ Heart Murmur (MI)	☐ Sleep Apnea
☐ Claustrophobia	☐ Hepatitis Type	☐ Stroke
☐ Clotting Disorder	☐ Hypertension (HBP)	☐ Thrombophlebitis (TPB)
☐ Coagulation Defect	☐ HIV/AIDS	☐ Thyroid Disease
□ Colitis	☐ Irregular Heart Beat	☐ Tuberculosis
☐ Concussion	☐ Kidney Disease, Chronic	☐ Ulcerative Colitis
☐ Congestive Heart Failure	☐ Kidney Stones	□ Ulcers
☐ CVA (Cerebral Vascular Accident/stroke)	☐ Migraines	☐ Urinary Tract Infection
Past Orthopedic Medical History		
☐ NO PAST ORTHOPEDICAL MEDICAL PROB	LEM	
☐ Adhesive Capsulitis	☐ Osteoarthritis	☐ Pain- Joint
☐ Bursitis	☐ Osteopenia	☐ Pain- Knee
☐ Carpal Tunnel Syndrome	☐ Other:	☐ Pain- Leg/Calf
☐ Contusion	☐ Osteoporosis	☐ Pain- Limb
☐ Dislocation	☐ Pain- Ankle/Foot	☐ Pain- Neck
□ Fibromyalgia	☐ Pain- Back	☐ Pain- Shoulder
☐ Fracture where	☐ Pain-Chronic	☐ Pain- Wrist
☐ Ganglion	☐ Pain- Elbow/Upper Arm	☐ Pain- Scoliosis
☐ Herniated Disc	☐ Pain-Forearm	☐ Reflex Sympathetic Dystrophy
☐ Multiple Sclerosis	☐ Pain- Hand/Fingers	☐ Sprain
☐ Myopathy	☐ Pain- Hip/Thigh	☐ Swelling
Family Medical History		
Please answer as accurately as possible	•	
☐ Family History Unknown	☐ Family Histo	ory of Hypertension (HBP)
□ No Pertinent Family History		pry of Leukemia
☐ Family History of Arthritis		ory of Lung Disease
☐ Family History of Bleeding Disorder		ory of Malignant Hyperthermia
☐ Family History of Cancer		ory of Musculoskeletal Diseases

HEALTH HISTORY FORM

NAME			DOB:_	DAT	E:	
☐ Family History of Diabetes			☐ Famil	y History of Reaction to Anesth	nesia	
☐ Family History of Heart Attack				y History of Stroke		
□NONE			☐ Famil	y History of Ulcerative Colitis		
☐ Other						
Past Surgical History						
Please Complete as accurately as	possible					
□ NO PAST SURGERIES	□ 1 - £	□ D:-l-+		□ Uin Company		□ Di-l-t
☐ Ankle Surgery	☐ Left	☐ Right		☐ Hip Surgery	□ Left	☐ Right
☐ Appendectomy	□loft	□ Diah+		☐ Hysterectomy	□loft	□ Diab+
☐ Arm Surgery	□ Left	☐ Right		☐ Knee Replacement Surgery		☐ Right
☐ Back Surgery	□Loft	□ Diah+		☐ Knee Surgery☐ Lung Surgery	□ Left	☐ Right
□ Breast Surgery□ Calf Surgery	□ Left □ Left	☐ Right☐ Right		□ Neck Surgery		
☐ Carpal Tunnel Surgery	□ Left	□ Right		□ Neuro Surgery		
☐ Clavicle Surgery	□ Left	□ Right		☐ Reproductive Surgery		
☐ Colon Surgery	Leit	□ INIgiit		☐ Shoulder Replacement Sur	zenv □left	☐ Right
☐ Ear/Nose/Throat Surgery				☐ Shoulder Surgery	Left ☐	□ Right
☐ Elbow Surgery	□ Left	☐ Right		☐ Skin Surgery	- Leit	□ Mg/It
☐ Eye Surgery	□ Left	☐ Right		☐ Spine Surgery		
☐ Finger Surgery	□ Left	☐ Right		☐ Stomach Surgery		
☐ Foot Surgery	□ Left	☐ Right		☐ Thigh Surgery	□ Left	☐ Right
☐ Gallbladder Surgery		6		☐ Thyroid Surgery		
☐ Hand Surgery	□ Left	☐ Right		☐ Toe (S) Surgery	□ Left	☐ Right
☐ Head Surgery		0 -		☐ Tonsillectomy		0 -
☐ Heart Surgery				☐ Urology Surgery		
☐ Hernia Repair				☐ Vascular Surgery		
☐ Hip Replacement Surgery	☐ Left	☐ Right		☐ Wrist Surgery	□ Left	☐ Right
☐ Other: Explain						
Social History						
Substance Use			Exercise	Ed	ucation Level	
\square Alcohol Amt How lo	ng		\square Active but no	Formal Exercise	Elementary	
☐ Illegal Substance Use			\square Heavy (4 or m	ore times weekly) \qed	High School	
☐ Prescription Drug Abuse			☐ Minimal (Once	-	College	
☐ Tobacco Amt How los	าg		☐ Moderate (1-3	Stimes weekly)	Graduate Sch	ool
□ NONE			☐ Sedentary			
			□ NONE			
Marital Status			Work Status			
☐ Common Law Marriage		☐ Disable	☐ Working Part Time Occupation			
□ Divorced			☐ Homemaker	□ Other	-	
☐ Married			☐ On Leave			
☐ Separated			☐ Retired			
☐ Single			☐ Student			
☐ Widowed			☐ Unemployed			
☐ Other			☐ Working Full T	ime Occupation		



MEDICATION LIST

Todays Date:_____

Patient Name: _____

Date of Birth:				,	
Pharmacy:		P	harmacy numbe	r:	
ALLERGIES: Please lis	st all allergies or s DRUG ALLERGIES		nedications belov	W	
ALLERGIC TO: Latex	Yes No lodine Y	es No ShellFish	Yes No Contrast	Yes No Food	Yes No
Allergies	to Medications		Re	eaction	
Medications: Please currently taking.	list all medication		s, vitamins, and c	other pills that y	ou are
Medication	Strength Dose (MG)	Quantity # of pills	Frequency How Often	Indication <i>Reason</i>	Currently Taking Y/N



Review of Systems

	Ft. Name.	Date C	or birun:
Constitutional: Fever	□ Chills	□ Nousee	- Nama af the same
	The Chillis	□ Nausea	□ None of these
Eyes:			t Anna III Anna Wage (A. 1866) Tanàna
☐ Changes in Vision	□ Blurred Vision	□ Blindness	□ None of these
HENT:			
☐ Hearing loss/Changes	□ Vertigo	☐ Difficulty Swallowing	□ None of these
Cardiovascular:			
□ Chest Pain	□ Irregular Heartbeat	□ Edema	□ None of these
Chest valid	The second of th	THE LUCINA	The Mone of these
Respiratory:			to a dita series de la Rustia de la Calenda. La companya de la Calenda
☐ Shortness of Breath	□ Sleep Apnea	☐ Chronic Cough	□ None of these
Gastrointestinal:			,
☐ Bowel Changes or Problems	□ Abdominal Pain	☐ Heart Burn	□ None of these
Genitourinary:	- II.	– Farmon	N1
□ Difficulty Voiding	☐ Urgency	□ Frequency	□ None of these
Integument:			in My na chennesin grennesin Tanàna
☐ Pigmentation Changes	□ Rash	□ Itching	☐ None of these
Neurological:			
□ Headaches	□ Tremors	□ Speech Difficulties	
□ Tingling or numbness	□ Change in Gait/Balance	□ Seizures	□ None of these
Musculoskeletal:			
□ Joint Pain	□ Joint Swelling	☐ Joint Stiffness	
□ Leg Pain when walking	□ Muscle Pain	□ Muscular Weakness	□ None of these
Endocrine:		· · · · · · · · · · · · · · · · · · ·	
□ Weight Loss	□ Weight Gain	□ Loss of Hair	☐ None of these
Psychiatric:			• • • • • • • • • • • • • • • • • • • •
□ Anxiety	□ Depression	□ Feeling Confused	□ None of these
Heme-Lymph:	□ Easy Bruising		
□ Easy Bleeding	☐ Lymph Node enlargement	t or tenderness	□ None of these
Allergic-Immunologic:	☐ Sinus Allergy Symptoms		
☐ Frequent Illness	□ Allergic Dermatitis	□ Frequent Illness	□ None of these
		The production of the state of	

The Carrell Clinic

9301 N. Central Expressway Suite 400 • (P) 214-220-2468 • (F) 469-232-9738

Patient Consent to Treatment- I, knowing that I am suffering from a condition requiring diagnostic, medical or surgical treatment, do hereby voluntarily consent to such procedures and care and to such diagnostic, medical and/or office-based surgical treatment under the general and specific instructions of the physicians of The Carrell Clinic, their assistants or their designee as is necessary in their judgment.

Disclosure of Physician's Ownerships Interest North Central Surgical Center- Due to your physician's concern over improving the quality of healthcare and reducing cost of medical procedures. Along a with a number of other physicians, he has invested in North Central Surgical Center located at 9301 N. Central Expressway, Dallas TX 75231. After meeting with physician, if surgery is necessary, your physician may schedule your surgery at NCSC. Your physician's ownership interest in NCSC mans that your physicians may benefit from choosing to perform surgical procedures at NCSC. Because of this, your physician herby advises you that you have the right to choose to be treated at a different facility, should you desire, and he will make such arrangement, if possible. North Central Surgical Center is a separate legal entity from W.B. Carrell Memorial Clinic. You will receive a separate billing from each entity.

Medication Policy- The following guidelines are intended for your safety and meeting your medication needs in an efficient manner.

- Take medication only as prescribed
- We do not prescribe long term medications, patients requiring long term pain mediation will be referred to a pain management specialist.

Refills

- Call your pharmacy directly for medication refills
- Instruct pharmacy to fax all request to 214-750-1982
- Choose only one pharmacy for all of your medications
- Allow three business days for medication refills
- Early refills will not be honored for any reason

To protect your health: Notify our office of all medication changes by other physicians, as this can be potentially dangerous situation. Lost, stolen, or misplaced medications are replaced only with a clinic visit.

Formulary Benefits Data Consent Form- Formulary Benefits data are maintained for health insurance providers by organizations knowns as Pharmacy Benefits Managers (PBM). PBM's are third-party administrators of prescription drug programs whose primary responsibility are processing and paying prescriptions drug claims. They also develop and maintain formularies, which are list of dispensable drugs covered by a particular drug benefit plan. We may need access to your data as maintained by PBM's to know what medications have been prescribed to you in the past, and to know which drugs are covered by your insurance plan. This consent will enable W.B. Carrell Clinic to:

- Determine the pharmacy benefits and drug copays for a patient's health plan.
- Check whether a prescribed medication is covered (in formulary) under a patient's plan.
- Display therapeutic alternatives with a preference rank (if available) within drug class for non-formulary medications.
- Determine if a patient's health plan allows electronic prescribing to Mail Order pharmacies, and if so, e-prescribe to these pharmacies.
- Download a historic list of all medications prescribed for a patient by another provider.

Patient Name (printed)	Date of Birth
Patient/Guardian Signature	Date



The Carrell Clinic

9301 N. Central Expressway, Suite 500 Dallas, Texas 75231 214-220-2468

Patient Authorization for use and Disclosure of Protected Health Information

I authorize W.B. Carrell Clinic to disclose certain protected health information (PHI) about me to (EX: Wife, doctor, children, etc...). Please list name, number and their relationship.

First and Last Name	Phone	e Number	Relationship
1			
2			
3			
4			
This authorization allows The C o Any and All conditions o Only the specific conditions This Authorization will expire o	ion listed:		· · · · · · · · · · · · · · · · · · ·
 No expiration I understand that I have the rig that W.B. Carrell Clinic has not signing and dating. 			
Patient's Name	Date		Patient's Date of Birth
Patient's/Authorized signature			nshin to nationt (if minor)



THE CARRELL CLINIC 9301 N. CENTRAL EXPRESSWAY #500 DALLAS, TX 75231 PHONE 214-220-2468 FAX 469-232-9738

www.wbcarrellclinic.com

Financial Policy

We are dedicated to providing the best possible care to you and regard your understanding of our financial policies an essential element of your care and treatment. The Carrell Clinic financial policy is intended to clarify these issues.

- Please present your insurance card at each appointment along with photo identification.
- Your insurance policy is a contract between you and your insurance company. If you did not follow your insurance plan's terms, they may not pay for all or part of your care, and you may not qualify for any managed care discounts. If your insurance company does not pay within 60 days of the date of service, you may be expected to pay the balance in full.
- Self-pay patients: Payment is due at the time service is rendered unless other arrangements have been made in advance. For
 your convenience, we accept cash, check (in state only), VISA, Master Card, Discover and American Express. You may also
 pay your bill on-line at www.wbcarrellclinic.com
- Responsibilities for payments who are minor children, whose parents are divorced, rest with the parent who seeks the treatment (This parent is the guarantor). Any court ordered responsibility judgment must be determined between the individuals involved, without the inclusion of The Carrell Clinic.
- We will bill participating insurance companies as a courtesy to you. We do require that payment of deductible, co-pays and co-insurance be paid at the time of service.
- We do not bill third party insurance companies such as: Auto or Liability Insurance; therefore, payment is expected in full at the
 time of service. However, we will provide you with the necessary paperwork and forms to help you submit your claim to the
 appropriate insurance carrier.
- Some orthopedic supplies are not covered by your insurance; These must be paid at the time of service
- Patients with an outstanding balance 60 days or more overdue must make payment arrangements prior to scheduling appointments.
- Appointment Cancellations within 24 hours of the scheduled time may result in a \$45.00 charge.

I have read and understand The Carrell Clinic Financial Policy and agree to abide by its guidelines.

Returned checks for any reason will result in a \$35.00 charge to your account.

Signature of Patient / Parent / Legal Representative

• The Carrell Clinic Billing Coordinators are available to help you with your billing questions Monday through Friday between 8:30am and 5:00pm by calling 214-220-2468.

I / we assign to Medical Staff Physician, and Health care providers, and authorized direct payment to Facility(s) all insurance benefits or Medicare benefits which may be entitled. This assignment includes, but is not limited to, major medical and disability insurance proceeds and benefits accruing under any settlement, structured or otherwise, or awarded in judgment for personal injuries caused by a third party. I / we agree to pay Facility (s) for any and all charges not paid pursuant to this assignment.

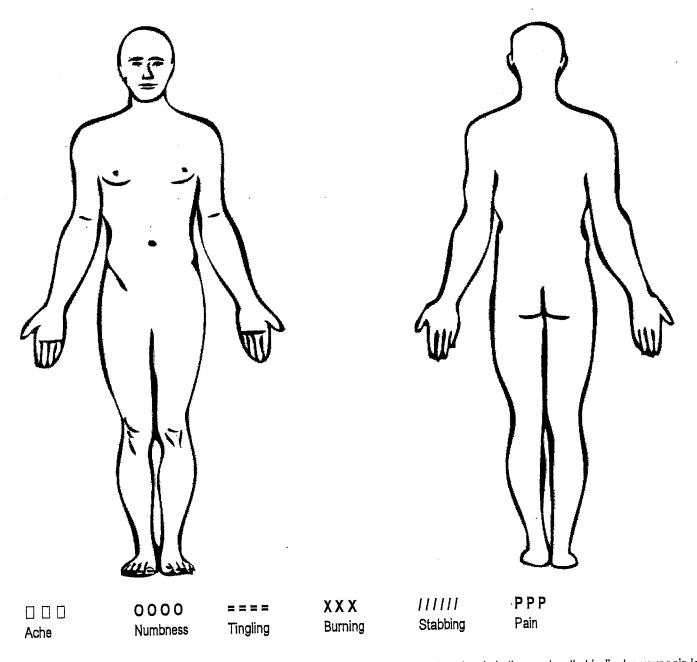
	_
Print Patient Name	 •
	Date



MEDICAL HISTORY QUESTIONNAIRE

Pain drawing: Draw the location of your pain on the body outlines.

Please mark on the above drawing where you feel the following sensations:



Pain scale: On a scale of 0 to 10 with 0 being no pain and 10 being Intolerable pain, circle the number that indicates your pain level.

0 1 2 3 4 5 6 7 8 9 10

Patient's initials ____Date___/__/__

Provider's initials ____Date___/__/__



THE CARRELL CLINIC
9301 N. CENTRAL EXPRESSWAY #500
DALLAS, TX 75231
PHONE 214-220-2468
FAX 469-232-9738

www.wbcarrellclinic.com

HIPAA Privacy Practice

This notice describes how health information about you may be used and disclosed and how you can get access to this information. Please review it carefully.

If you have any questions about this notice, please contact The Carrell Clinic at (214) 220-2468.

OUR PLEDGE REGARDING HEALTH INFORMATION

We understand that health information about you and your health care is personal. We are committed to protecting health information about you. We create a record of the care and services you receive from us. We need this record to provide you with quality care and to comply with certain legal requirements. This notice applies to all of the records of your care generated by this health care practice, whether made by your personal doctor or others working in this office. This notice will tell you about the ways in which we may use and disclose health information about you. We also describe your rights to the health information we keep about you, and describe certain obligations we have regarding the use and disclosure of your health information.

We are required by law to:

- Make sure that health information that identifies you is kept private.
- Give you this notice of our legal duties and privacy practices with respect to health information about you.
- Follow the terms of the notice that is currently in effect.

HOW WE MAY USE AND DISCLOSE HEALTH INFORMATION ABOUT YOU

The following categories describe different ways that we use and disclose health information.

For each category of uses or disclosures we will explain what we mean and try to give some examples. Not every use or disclosure in a category will be listed. However, all of the ways we are permitted to use and disclose information will fall within one of the categories.

For Treatment: We may use health information about you to provide you with health care treatment or services. We may disclose health information about you to doctors, nurses, technicians, health students, or other personnel who are involved in taking care of you. They may work at our offices, at the hospital if you are hospitalized under our supervision, or at another doctor's office, lab, pharmacy, or other health care provider to whom we may refer you for consultation, to take x-rays, to perform lab tests, to have prescriptions filled, or for other treatment purposes. For example, a doctor treating you for a broken leg may need to know if you have diabetes because diabetes may slow the healing process. In addition, the doctor may need to tell the dietitian at the hospital if you have diabetes so that we can arrange for appropriate meals. We may also disclose health information about you to an entity assisting in a disaster relief effort so that your family can be notified about your condition, status, and location.

For Payment: We may use and disclose health information about you so that the treatment and services you receive from us may be billed to and payment collected from you, an insurance company, or a third party. For example, we may need to give your health plan information about your office visit so your health plan will pay us or reimburse you for the visit. We may also tell your health plan about a treatment you are going to receive to obtain prior approval or to determine whether your plan will cover the treatment.

For Health Care Operations: We may use and disclose health information about you for operations of our health care practice. These uses and disclosures are necessary to run our practice and make sure that all of our patients receive quality care. For example, we may use health information to review our treatment and services and to evaluate the performance of our staff in caring for you. We may also combine health information about many patients to decide what additional services we should offer, what services are not needed, whether certain new treatments are effective, or to compare how we are doing with others and to see where we can make improvements.

As Required By Law: We will disclose health information about you when required to do so by federal, state, or local law.

To Avert a Serious Threat to Health or Safety: We may use and disclose health information about you when necessary to prevent a serious threat to your health and safety or the health and safety of the public or another person. Any disclosure, however, would only be to someone able to help prevent the threat.

Military and Veterans: If you are a member of the armed forces or separated/ discharged from military services, we may release health information about you as required by military command authorities or the Department of Veterans Affairs as may be applicable. We may also release health information about foreign military personnel to the appropriate foreign military authorities.

Workers' Compensation: We may release health information about you for workers' compensation or similar programs. These programs provide benefits for work-related injuries or illness.

Public Health Risks: We may disclose health information about you for public health activities.

- These activities generally include the following:
- To prevent or control disease, injury or disability.
- To report child abuse or neglect.
- To report reactions to medications or problems with products.
- To notify the appropriate government authority if we believe a patient has been the victim of abuse, neglect, or domestic violence. We will only make this disclosure if you agree or when required or authorized by law.

Health Oversight Activities: We may disclose health information to a health oversight agency for activities authorized by law. These oversight activities include, for example, audits, investigations, inspections, and licensure. These activities are necessary for the government to monitor the health care system, government programs, and compliance with civil rights laws.

Lawsuits and Disputes: If you are involved in a lawsuit or a dispute, we may disclose health information about you in response to a court or administrative order. We may also disclose health information about you in response to a subpoena, discovery request, or other lawful process by someone else involved in the dispute, but only if efforts have been made to tell you about the request or to obtain an order protecting the information requested.

Law Enforcement: We may release health information if asked to do so by a law enforcement official:

- In response to a court order, subpoena, warrant, summons or similar process
- To identify or locate a suspect, fugitive, material witness, or missing person
- About the victim of a crime if, under certain limited circumstances, we are unable to obtain the person's agreement
- About a death we believe may be the result of criminal conduct
- About criminal conduct at our facility
- In emergency circumstances to report a crime; the location of the crime or victims; or the identity, description, or location of the person who committed the crime.

YOUR RIGHTS REGARDING HEALTH INFORMATION ABOUT YOU

You have the following rights regarding health information we maintain about you:

Right to Inspect and Copy: You have the right to inspect and copy health information that may be used to make decisions about your care. Usually, this includes health and billing records.

To inspect and copy health information that may be used to make decisions about you, you must submit your request in writing. If you request a copy of the information, we may charge a fee for the costs of copying, mailing, or other supplies and services associated with your request.

We may deny your request to inspect and copy in certain very limited circumstances. If you are denied access to health information, you may request that the denial be reviewed. Another licensed health care professional chosen by our practice will review your request and the denial.

The person conducting the review will not be the person who denied your request. We will comply with the outcome of the review.

Right to Amend: If you feel that health information we have about you is incorrect or incomplete, you may ask us to amend the information. You have the right to request an amendment for as long as we keep the information. To request an amendment, your request must be made in writing and must be contained on one page of paper legibly handwritten or typed in at least 10-point font size. In addition, you must provide a reason that supports your request for an amendment.

We may deny your request for an amendment if it is not in writing or does not include a reason to support the request In addition, we may deny your request if you ask us to amend information that:

- · Was not created by us, unless the person or entity that created the information is no longer available to make the amendment
- Is not part of the health information kept by or for our practice
- Is not part of the information, which you would be permitted to inspect and copy
- Is accurate and complete

Any amendment we make to your health information will be disclosed to those with whom we disclose information as previously specified.

Right to an Accounting of Disclosures: You have the right to request a list accounting for any disclosures of your health information we have made, except for uses and disclosures for treatment, payment, and health care operations, as previously described.

To request this list of disclosures, you must submit your request in writing. Your request must state a time period, which may not be longer than six years and may not include dates before April 14, 2003. The first list you request within a 12-month period will be free. For additional lists, we may charge you for the costs of providing the list. We will notify you of the cost involved and you may choose to withdraw or modify your request at that time before any costs are incurred. We will mail you a list of disclosures in paper form within 30 days of your request, or notify you if we are unable to supply the list within that time period and by what date we can supply the list; but this date will not exceed a total of 60 days from the date you made the request.

Right to Request Restrictions: You have the right to request a restriction or limitation on the health information we use or disclose about YOU for treatment, payment, or health care operations. You also have the right to request a limit on the health information we disclose about you to someone who is involved in your care or the payment for your care, such as a family member or friend. For example, you could ask that we restrict a specified nurse from use of your information, or that we not disclose information to your spouse about a surgery you had.

We are not required to agree to your request for restrictions if it is not feasible for us to ensure our compliance or believe it will negatively impact the care we may provide you. If we do agree, we will comply with your request unless the information is needed to provide you emergency treatment. To request a restriction, you must make your request in writing. In your request, you must tell us what information you want to limit and to whom you want the limits to apply; for example, use of any information by a specified nurse, or disclosure of specified surgery to your spouse.

Right to Request Confidential Communications: You have the right to request that we communicate with you about health matters in a certain way or at a certain location. For example, you can ask that we only contact you at work or by mail to a post office box.

To request confidential communications, you must make your request in writing. We will not ask you the reason for your request. We will accommodate all reasonable requests. Your request must specify how or where you wish to be contacted.

Right to a Paper Copy of This Notice: You have the right to obtain a paper copy of this notice at any time. To obtain a copy, please request if from the front office staff

You may also obtain a copy of this notice at our Web site, <u>www.wbcarrellclinic.com</u>. Even if you have received a notice electronically, you still retain the right to receive a paper copy upon request.

If the first service delivery is delivered electronically, other than by telephone, we provide electronic notice in the same medium, automatically and contemporaneously in response to a first request for service.

CHANGES TO THIS NOTICE

We reserve the right to change this notice. We reserve the right to make the revised or changed notice effective for health information we already have about you as well as any information we receive in the future. We will post a copy of the current notice in our facility. The notice will contain on the first page, in the top right-hand corner, the effective date. In addition, each time you register for treatment or health care services, we will offer you a copy of the current notice in effect.

COMPLAINTS

If you believe your privacy rights have been violated, you may file a complaint with us or with the Secretary of the Department of Health and Human Services. To file a complaint with us, contact The Carrell Clinic. All complaints must be submitted in writing. You will not be penalized for filing a complaint.

OTHER USES OF HEALTH INFORMATION

Other uses and disclosures of health information not covered by this notice or the laws that apply to us will be made only with your written permission. If you provide us permission to use or disclose health information about you, you may revoke that permission, in writing, at any time. If you revoke your permission, we will no longer use or disclose health information about you for the reasons covered by your written authorization. You understand that we are unable to take back any disclosures we have already made with your permission, and that we are required to retain our records of the care that we provided to you.

care that we provided to you. ACKNOWLEDGEMENT OF REC I have read and understand the a	ny disclosures we have already made with your permission, and that we are require EEIPT OF THIS NOTICE bove HIPAA Privacy Practice. If you choose, or are not able to sign, a staff membe LL BE PLACED IN YOUR RECORD	
Print Patient Name	Signature of Patient / Parent / Legal Representative	Date



DISCRIMINATION IS AGAINST THE LAW

W.B. Carrell Memorial Clinic (WBCC) complies with applicable Federal civil rights laws and does not discriminate on the basis of race, national origin, age, disability, or sex. WBCC does not exclude people or treat them differently because of race, national origin, age, disability, or sex.

WBCC provides free aids and services to people with disabilities to communicate effectively with us, such as qualified sign language interpreters.

WBCC provides free language services to people whose primary language is not English, such as information written in other languages.

Language services are available at the front desk at all of our locations.

If you believe that WBCC has failed to provide these services or discriminated in another way on the basis of race, national origin, age, disability, or sex, you can file a grievance with:

• Attention: WBCC's Compliance Officer

Mailing Address: 9301 N. Central Expressway, Tower I, Suite 400, Dallas, TX 75231

• Fax: (214) 720-1982

• Email: compliance@carrellclinic.com

You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, WBCC's Compliance Officer is available to help you.

You can also file a civil rights complaint with the U. S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at https://ocrportal.hhs.gov/portal/lobby.jsf, or by mail or phone at: U. S. Department of Health and Human Services, 200 Independence Avenue SW, Room 509F, HHH Building, Washington, D.C., 20201. Phone 1-800-368-1019. (TDD) 1-800-537-7697.

Complaint forms are available at https://www.hhs.gov/ocr/office/file/index.html.

Translation Guide

	Ι.	
	Language	Notice
1	English	Language assistance services are available at the front desk at all of our locations.
2	Spanish	Servicios de asistencia lingüística están disponibles en la recepción en todas nuestras
	Español	localidades.
3	Vietnamese	Dịch vụ hỗ trợ ngôn ngữ có sẵn tại quầy lễ tân ở tất cả các địa điểm của chúng tôi.
	Tiếng Việt	
4	Chinese	语言协助服务,可于我们所有位置的前台。
	中文	
	Zhōngwén	Yŭyán xiézhù fúwù, kĕ yú wŏmen suŏyŏu wèizhì de qiántái.
5	Korean	언어 지원 서비스는 우리의 모든 위치에서 프론트 데스크에서 사용할 수 있습니다.
	한국어	
	_ · ·	Eon-eo jiwon seobiseuneun uliui modeun wichieseo peulonteu deseukeueseo sayonghal su
	Hangug-eo	issseubnida.
	A In : -	
6	Arabic	تشتمل الخدمات على خدمات المساعدة اللغوية في مكتب
	العربية	الاستقبال في جميع مواقعنا . Tashtamil alkhadamat ealaa khadamat almusaeadat alllughawiat fi maktab alaistiqbal fi jmye
	Alearabia	mawaqieina.
7	Urdu	زبان کی مدد کی خدمات ہمارے مقامات میں سے سب
'	اردو	ربان کی مدد کی دیات ہے کا کا کا کی کا
	J - J -	
8	Tagalog	Serbisyong tulong sa wika ay magagamit sa front desk sa lahat ng aming mga lokasyon.
	(Filipino)	Sololoy ong talong sa wina ay magagamit sa front dost sa lanat ng aning mga lonasyoni
9	French	Services d'assistance linguistique sont disponibles à la réception à tous nos sites.
	Français	sorvices a assistance inigaistique sont disponioles a la reception a tous nos sites.
	Trançais	
10	Hindi	भाषा सहायता सेवाओं हमारे स्थानों के सभी पर सामने मेज़ पर उपलब्ध हैं।
	हिंद <u>ी</u>	Bhaasha sahaayata sevaon hamaare sthaanon ke sabhee par saamane mez par upalabdh hain.
	Hindee	Bhaasha sanaayata sevaon hamaare sinaanon ke saonee par saamane mez par uparaoun ham.
	Timacc	
11	Persian (Farsi)	خدمات کمک زبان در میز جلو در همه مکان های ما
	فارسی	در دسترس هستند.
	حے رسی	
12	German	Sprachassistenzdienste sind an der Rezeption an allen Standorten zur Verfügung.
	Deutsche	Sprachassistenzarenste sind un der reezeption un airen Standorten zur Verragung.
13	Gujarati	ભાષા સહાય સેવાઓ અમારા સ્થાનોનો બધા ખાતે ફ્રન્ટ ડેસ્ક પર ઉપલબ્ધ છે.
13	ગુજરાતી ગુજરાતી	Bhāṣā sahāya sēvā'ō amārā sthānōnō badhā khātē phranṭa ḍēska para upalabdha chē.
	Gujarātī	Dilasa sanaya seva o amara smanono badila kilate pilianja deska para upalabdila elle.
14	Russian	Мереводческие услуги предоставляются на стойке регистрации на всех наших местах.
14		мереводческие услуги предоставляются на стоике регистрации на всех наших местах.
	Русский	Perevodcheskiye uslugi predostavlyayutsya na stoyke registratsii na vsekh nashikh mestakh.
1 [Russkiy	言語支援サービスは、当社のすべての場所で、フロントデスクでご利用いただけます
15	Japanese	吉喆又版り一日人は、ヨ性の9个(の場所で、ノロフトナ人グでこ利用いたにけまり
	日本語	
	Nihongo	Gengo shien sābisu wa, tōsha no subete no basho de, furonto desuku de go riyō itadakemasu.
16	Laotian	ການບໍລິການການຊ່ວຍເຫຼືອພາສາແມ່ນມີຢູ່ໃນຫນ້າທີ່ຕ້ອນຮັບຢູ່ໃນທັງຫມົດຂອງສະຖານທີ່ຂອງພວກເຮົາ.
	ລາວ	Kanbolikan kansuanyheu phasa aemnmi yunai na thitonhab yunai thangmod khong sathanthi
	Lav	khongphuakhao.

		_